



Exceptional
flexibility
Maximum
performance

- Enhance Customer Service
- Build Shopper Loyalty
- Improve Customer Throughput
- Gain Operational Efficiencies
- Accelerate Return on Investment

Customize FastLane to Meet Your Needs

NCR FastLane combines NCR's leadership and expertise in bar code scanning, human factors design and self-service technology to create the most flexible self-checkout solution. Does your retail environment have limited space? Does your level of front-end activity demand an input belt for smoother operation? NCR FastLane is equipped with a variety of unload and bagging options, accommodating retailer and consumer demand across multiple retail formats in numerous countries worldwide.

Improve the Shopping Experience

Customers demand convenience and want to get in and out of the store quickly. NCR FastLane delivers by speeding up the check-out process. Shorter queues, greater privacy, greater control and more choice make for happier customers and, ultimately, loyal customers. NCR FastLane is ergonomically designed and is uniquely equipped with multi-pathing technology to allow consumers to scan, bag and pay for their items as simply, quickly and intuitively as

possible. The multi-media NCR FastLane user interface uniquely offers animated demonstrations, guiding the consumer through the transaction. In fact, retailers report up to a 40% reduction in average queue time and throughput gains of up to 20%.

Maximize Labor Resources

Gaining operational efficiency, managing front-end labor costs, and optimizing throughput and customer service levels are primary concerns facing retailers today. Beyond increasing the number of lanes and checkout options available to shoppers, NCR FastLane enables retailers to better meet customer service needs throughout the store by redeploying labor from the front-end to other areas within the retail environment. NCR FastLane frees up associates to answer in-aisle questions, maintain inventory, and assist customers in locating product, among other tasks.

NCR FastLane™

price as well as shopper errors, guiding the shopper through the transaction. Also, NCR FastLane reduces shrink associated with cash handling. Whether a store utilizes an attendant station or the remote paging system, NCR FastLane ensures store transaction security.

Easily and Seamlessly Integrate to Your Existing Systems

NCR FastLane offers an open architecture that can be seamlessly and easily integrated to your existing POS application and peripherals. NCR FastLane can be customized to match your store environment and extend your brand, providing a consistent look and feel to your customers, and can be configured for six languages. NCR FastLane can also be equipped with a number of input and output modules to accommodate any order size and retailer space requirements.

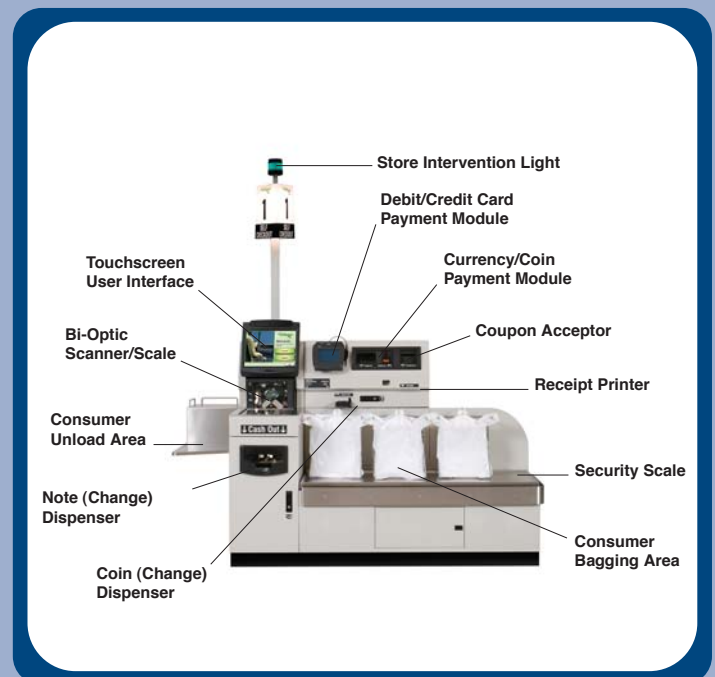
Ensure Accuracy and Protect Against Shrink

NCR FastLane helps protect against shrink by offering a number of security features. A number of psychological and physical theft deterrents are built-in to the NCR FastLane solution, such as an integrated security scale that can detect if unpurchased items are placed in the bagging area; a sophisticated self-learning weight database that ensures scanned items match properly to the items placed in the bag; and an intervention light and pager system to notify store personnel if assistance is needed. Audio and visual prompts record the item's description and announce the

Design, Deploy and Deliver the Best Self-Checkout Solution

NCR FastLane is supported by NCR Services, a complete portfolio of consulting, development, integration, maintenance and help desk services designed to ensure your NCR FastLane solution is a success from concept to rollout to ongoing support. NCR FastLane is front serviceable, freeing up floor space and allowing greater configuration flexibility.

For more information, visit www.ncr.com, call 866.431.7879, or email retail.contactus@ncr.com.



Seamless POS Integration

- Broad range of partners and expansive Integration efforts
 - NCR ACS
 - NCR Advanced Store
 - NCR Advanced Store @ Retail
 - NCR ScanMaster
 - IBM ACE
 - IBM Supermarket Application (SA)
 - IBM General Sales Application (GSA)
 - IBM Chain Sales Application (CSA)
 - Fujitsu GlobalSTORE
 - GTS Totalstore
 - ICL ISS400
 - Innovax Aurora
 - Retailix StoreLine
 - 360 Commerce
 - ACR
 - BK Vision DynaVision
 - Systec Openfield
 - NSB Coalition
 - SUREfire P.O.S.
- Tool kit for easy integration to other POS applications
- Microsoft Windows NT and Xpe

Intuitive User Interface

- 15" high-resolution color LCD touch screen
- Integrated hi-fi audio
- Lead-through animation
- Multi-path screen flow
- Human factors designed non-bar-coded item look-up:
 - Icon-based selection
 - Alphabetic or departmental categorization
 - PML entry

Flexible Solution

- Common core module:
 - Consistent user experience
 - In-lane upgradeability
 - Investment protection
- Multiple unload and bagging modules accommodate any retailer environment
 - Input belt or shelf
 - 1, 2, or 3.5 bags
 - Takeaway belt
- Multiple language support (up to six per terminal)
- Bi-optic aggressive read scanner
 - NCR RealScan 7875 or 7876
 - Intuitive, minimal item orientation required
 - Integrated scale for produce (optional)
 - Integrated EAS (optional)
 - Optional wired or wireless handheld scanners available

Extensive Security

- Item integrity via self-learning weight database
- Security algorithm determines tolerance for variable weight items, also adjustable
- Security scale for weight verification
- Reversing take-away belt
- Electronic Article Surveillance integration available for Sensormatic and Checkpoint devices
- Audio and visual prompts alert shopper and FastLane attendant of error
- Lane-light LED displays lane status
- Optional pager system

Remote Attendant Station

- Attendant fully engaged in transaction
- Monitor transaction details from standalone podium
- Ability to enter and modify items as on traditional register
- Integrated or stand-aside POS
- Acceptance of checks and other tenders

Full Tender Options

- Note and coin acceptors and dispensers
 - \$ (Australia, New Zealand, U.S. and Canada)
 - Mex\$ (Mexico)
 - € (European Monetary Union)
 - £ (Uk and Channel Island)
 - Won (South Korea)
 - Yen (Japan)
 - Zl (Poland)
- Up to three media cassettes for dispensing currency
- Coupon collection bin with document sensor
- Compatible with most industry-standard Pin pads
- Signature capture device (optional)
- Thermal self-service receipt printer

Comprehensive Services

- Technical support 365 days per year, 24 hours per day
- Remote diagnostics and support available
- Project Management and Training Services available
- Business Consulting Services:
 - Process and solution integration
 - Configuration and deployment services
 - Labor scheduling and performance management

Additional Operational Tools

- Comprehensive suite of Best Practices
- Extensive reporting capabilities
- Device error messaging
- Online, multi-media training of store personnel
- Unattended software load and upgrade
- Integrated Lane Open Light and Status LED

FastLane Community

- Regional FastLane user groups with the common goal of successful self-checkout implementations
- Provide a forum for best practices and solution requirements sharing
- Over 50 retailers participate

Configurations



Full Size with Input Belt



Take Away Belt



Full Size/3+ Bag



Express/2 Bag



Mini/1 Bag



Compact Attendant Station



Full Size Attendant Station

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions, and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

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Patents Pending

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